

Id 42955

Models LM - New Range Rover
LS - Range Rover Sport
LA - Discovery 4

Title 10MY Smart Key Not Found

Last Modified 03-DEC-2009 07:44

Category Electrical

Symptom 203000 Basic Electrical

Issue

The Ignition will not turn on / Engine will not start and the message '**Smart Key Not Found**' is the displayed on the Instrument Pack message centre.

Cause

The problem is identified as Phased Loop Lock-out (PLL), in this scenario the Transmitter within the Smart Key is blocked from making the appropriate transmission to the vehicle. The failure mode is intermittent and therefore it is not always repeatable.

Action

Content Carry out a battery hard reset, if this does not resolve the issue and no other failure modes are identified with the vehicle, then replace the original two and any subsequent keys the customer has for the vehicle.

Updated keys are available, under the following numbers via a Critical Parts Order.

Range Rover and Range Rover Sport.

433 MHz LR020366

315 MHz LR020365

Discovery4 and LR4

433 MHz LR020364

315 MHz LR020363